

As a well-established hire company we fully understand the importance of the regular service and maintenance of equipment. Our hire customers demand it!

Like a car, regular servicing reduces the risk of your cameras and VTR's letting you down and requiring costly repairs. Regular maintenance prolongs the life of your equipment and significantly increases both reliability and the resale value.

Our qualified engineers can keep your equipment serviced to the same high standards as our own hire stock.

## What we offer

### Camera Servicing

#### *Wet Clean Service*

We fully clean the camera's video heads, guide arms and pinch rollers of any tape shedding or other residues and replace any worn parts in the tape loading mechanism. We will also fully clean and check the rest of the camera and lens.

Even with solid-state cameras without a tape loading mechanism, the cleaning of all audio and video connectors reduces the risk of bad electrical connections causing unwanted audio and visual artefacts.

Our service engineers will also check the condition of the camera and make sure everything is working correctly and highlight any potential problems that may arise in the future. We will also ensure your camera has all the relevant manufacturer firmware/software versions installed.

We also provide a PAT test for all camera wet cleans.

### Camera repair

We can quote to repair your camera or lens assembly.

### VTR Servicing

#### *Wet Clean Service*

To fully clean all the video heads, guide arms and pinch rollers of any tape shedding and other residues and replace any worn parts in the tape loading mechanism.

Worn and dirty cleaning rollers and cleaning brushes can cause expensive head damage due to dirt being deposited onto the heads as well as decreasing the heads lifespan.

### VTR Head Replacement

We are happy to quote on replacing worn record and playback heads for all VTR's

## Firmware and hardware upgrades

We can install new expansion cards and provide a software health check making sure your equipment is up to date as regard to firmware and software.

## PAT Testing

The provision of use of work equipment regulation states that-

*Every employer shall ensure that work equipment is so constructed and adapted as to be suitable for the purpose of which it is used or provided.*

Complimentary **P**ortable **A**ppliance **T**est's are included in all our servicing. We can arrange to PAT test any other equipment on request.

## Other Repairs

Our engineers can service most broadcast equipment and we are happy to quote on any repair or service request.

For all your service and repair needs please contact

[info@aliashire.com](mailto:info@aliashire.com)